

## After-Hours Tamiflu Requests for Georgia Medicaid Members

WELLCARE HEALTH PLANS, INC  
THE WELLCARE GROUP OF COMPANIES

March 6, 2007

Dear Pharmacy & Physician Provider,

WELLCARE OF FLORIDA, INC.

HEALTHEASE OF FLORIDA, INC.

WELLCARE OF GEORGIA, INC.

WELLCARE OF NEW YORK, INC.

FIRSTCHOICE HEALTHPLANS  
OF CONNECTICUT, INC.

COMPREHENSIVE HEALTH  
MANAGEMENT, INC.

HARMONY HEALTH SYSTEMS, INC.

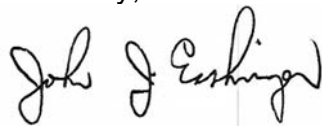
WellCare's Pharmacy Call Center is available to assist providers Monday through Friday from 8:00am to 9:00pm (ET) by calling **(866) 269-5251**. During weekends and after normal business hours, Walgreen's Health Initiatives (WHI) is accessible. The after-hours contact number is the same as the number provided above.

If a member presents a prescription for Tamiflu® during weekends or after hours, WellCare will authorize this as an emergency request at a network pharmacy. The retail pharmacist should dispense the full supply of Tamiflu and contact WellCare's Pharmacy Call Center on the next business day for resolution. The retail pharmacist should state what was dispensed and indicate that the physician was not available after hours or during the weekend to resolve the drug coverage issue. A WellCare representative will then enter the approval to allow the pharmacy to process the claim.

For additional information on After-Hours Tamiflu prescription requests, please contact our pharmacy department at **(866) 269-5251**.

211 Perimeter Center Parkway  
8<sup>th</sup> floor  
Atlanta, GA 30346

Sincerely,



John Esslinger, MD, MMM  
Senior Medical Director  
WellCare of Georgia, Inc.