



WellCare Health Plans, Inc.  
The WellCare Group of Companies

## Claims Payment Updates WellCare Reimbursement Policies

May 14, 2009

Dear Provider:

WellCare of Georgia, Inc. periodically reviews its reimbursement policies in order to maintain close alignment with industry standards and coding updates. These reviews ensure that the Plan's policies are in line with information released by industry sources such as the Centers for Medicare and Medicaid Services (CMS), which also publishes Correct Coding Initiatives (CCI) updates; the Georgia Department of Community Health and other nationally recognized health and medical societies.

Please refer to our website, <http://georgia.wellcare.com>, to access important WellCare claims guides and updates, such as:

- Institutional Claims / Encounter Guide
- Professional Claims / Encounter Guide
- Dental Claims / Encounter Guide
- Outbound Benefit Enrollment Companion Guide
- HIPAA Adjustment Reason Code Changes
- Explanation of Payment Enhancements
- Provider Banner Messages

CMS, the American Medical Association (AMA) and the Georgia Health Partnership portal are other resources for billing and claim reimbursement guidelines.

Please contact WellCare's Provider Hotline at **866-231-1821** or your Provider Relations representative if you have additional questions.

Sincerely,  
WellCare of Georgia

*Para solicitar este documento en español o para escuchar la traducción llame al Servicio al Cliente al 1-866-231-1821 (TTY/TDD: 1-877-247-6272).*

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