



WellCare Health Plans, Inc.
The WellCare Group of Companies

Update to Coordination of Benefits / Third Party Liability Process

May 7, 2009

Dear Provider:

Effective immediately, WellCare of Georgia, Inc. will no longer retroactively recover payments where another Primary carrier has been identified. Under O.C.G.A 49-4-148, WellCare has the right through delegation to coordinate benefits on behalf of a member. This means that the Plan can bill the primary carrier directly. If a Primary carrier has paid a provider for services in addition to payments from WellCare, WellCare will coordinate benefits with the Primary payor and recover any payments from the provider in excess of the Medicaid allowable.

If WellCare has Primary carrier information on file, WellCare will cost avoid at the point of receipt of the claim for Covered Services, *except* in the following situations:

- claims for labor and delivery, including inpatient hospital care and postpartum care,
- prenatal services,
- preventive pediatric services, and
- services provided to a dependent covered by health insurance pursuant to a court order.

As a reminder, after reviewing eligibility on the GHP web portal you may view coordination of benefits information on the WellCare Web Portal at georgia.wellcare.com. It is the responsibility of providers to bill the appropriate party, as Medicaid is the Payor of Last resort.

Should you have questions regarding this notice, please contact your local Provider Relations Representative or our Provider Hotline at **(866) 231-1821**.

We appreciate your participation.
WellCare of Georgia

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