

## The WellCare of Georgia, Inc. “120-day” Report

February 15, 2007

WELLCARE HEALTH PLANS, INC.  
THE WELLCARE GROUP OF COMPANIES

Dear Provider,

WellCare of Georgia, Inc. would like to emphasize the requirement for each member to have an office visit with their primary care physician (PCP) within the first 90 days of joining the Plan (please refer to the Provider Handbook, Section 3: Physician Responsibilities, page 2, item 9). The intent of this requirement is to provide an opportunity to develop a physician-patient relationship, to educate the member regarding health and wellness behaviors and to establish the member’s plan of care, including appropriate immunizations and Health Check examinations.

To support the efforts of your practice as you provide health and wellness services to our members, we produce a monthly report distributed to all network PCPs. The 120-day Report details assigned members who, based on the absence of claims submission, have not had a Health Check visit within 120 days of enrollment with WellCare of Georgia, Inc. This document also provides information regarding a member’s Health Check status.

Providers registered to use the WellCare of Georgia Web site, <http://georgia.wellcare.com> can access these reports at any time. Providers who are not Web-registered receive the same report by mail at about 20 days into the month.

Note that to create this report, historical data received from the Georgia Medicaid program is merged with claims received by WellCare. Limitations to the resulting information are recognized, since services rendered when a member may have had commercial insurance or experienced breaks in Medicaid eligibility would not be reflected. However, the 120-day Report can be a useful adjunct to processes already in place in your practice to assure that members receive timely health and wellness services.

Some important points:

1. PCPs should review the report along with WellCare members’ medical records, and take appropriate steps to outreach to members in need of either an initial visit since joining the Plan or Health Check services.

WELLCARE OF FLORIDA, INC.  
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WELLCARE OF NEW YORK, INC.  
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COMPREHENSIVE REINSURANCE, LTD.

211 Perimeter Center Parkway  
Suite 800  
Atlanta, Georgia 30346

2. Formal follow-up with WellCare, such as to report an error and/or notify of appointments made is not expected.

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We thank you for your participation with WellCare and thank you for your exceptional service to our members. Please feel free to contact us with questions by calling the Provider Hotline at **(866) 231-1821** or contacting your Provider Relations Representative.

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Sincerely,



John Esslinger, MD  
Senior Medical Director

211 Perimeter Center Parkway  
Suite 800  
Atlanta, Georgia 30346